

# WARRANTY

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.*

River City Cabinets Pty Ltd, the manufacturer of the Cabinetry, Joinery, Kitchen Cabinets or Associated Components, such as the bench top, handles or drawers, identified as the “Goods” guarantees the product has been manufactured and supplied free from Material & Manufacturing Defects, for the nominated warranty period of twelve months from the date of installation.

**Please refer to Clause 13 of our Terms & Condition of Trade for further information.**

Following delivery of goods, any evident defect/damage, shortage in quantity, or failure to comply with the description or quote, must be received in writing within two (2) days of installation (or the Works on Completion). The Client must notify any other alleged defect in the materials/works as soon as reasonably possible after any such defect becomes evident.

In any case, all such reported defects are subject to inspection by River City Cabinets Pty Ltd to determine cause for claim. If it is discovered that the issue is related to other matters beyond River City Cabinets Pty Ltd control, we have the right to invoice for the associated time of costs applicable to the investigation.

Such inspections shall not be deemed in any way an admission of liability of River City Cabinets Pty Ltd.

**The warranty does not apply to the following:**

- Any damage caused by misuse, using the materials for any purpose other than that for which they were designed, accidents, over exposure to heat or water, reasonable wear and tear, or not maintained as recommended.
- Appliances and any other materials included in the kitchen, which are not manufactured by River City Cabinets Pty Ltd. Appliances or other articles are warranted by the relevant vendors/manufacturers from whom the goods were ordered from.
- Variations to pattern, colours and textures of laminate, vinyl, solid timber natural characteristics or polyurethane finished, beyond River City Cabinets Pty Ltd control are not considered to be a manufacturing warranty.
- Continuing to use any Materials after any defect became apparent or should have become apparent to a reasonably prudent operator or user.
- Service work that is carried out by other than River City Cabinets Pty Ltd or authorised River City Cabinets Pty Ltd agents.

Notwithstanding anything contained within Clause 13, if River City Cabinets Pty Ltd is required by a law to accept a return, then River City Cabinets Pty Ltd will only accept a return on the conditions imposed by that law. Should a replacement product not be reasonably available, we reserve the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from the prevailing product ranges available.